



SCMS – STONE COLOR MATCHING SERVICE

Submission Instructions

Important Instructions - Please Read Carefully To Avoid Delays!

Thank you for ordering our color matching service for stone patching mortar. The U.S. Heritage Group will manufacture a sample of an appropriate stone patching mortar to match your sample in color from a base USHG stone patching mortar blend formulated specifically for your stone type by adding precisely measured masonry pigments. USHG stone color matching service is economical and provides you with a repair mortar formulated to closely resemble your original stone in color based on our standard stone repair mortars. A second and possibly a third match may be helpful to produce a seamless repair appearance depending on the degree of weathering and color variation present in the original stone. Your color matched will be uniquely identified by a USHG file number and permanently recorded with the stone sample and samples from each manufacturing run. Order consistent color matched stone repair mortar at any time in the future in any amount by referencing the USHG file number when placing your order.

What Samples To Submit

It is important to carefully select the area to extract the sample and give special consideration to soot and dirt build up. If you are planning to wash down the building after repairs, please wash a small portion of the wall first, and then extract the sample. We also suggest that you plan to install your custom sample, which will be sent to you after the testing is completed, in the same wall area you took the sample from to confirm our match.

Our laboratory requires a **MINIMUM** of two pieces of original in-tact (not crumbling) stone showing weathered surface measuring a **MINIMUM** of 1" high x 1" wide. The pieces can be larger. Masonry samples are usually extracted from the edge of the damaged masonry unit. The most common issue encountered during stone matching is the need to produce additional matches due to weathering and color variation.

How To Submit Samples

Samples need to be extracted by someone with good understanding of the building. The collector must clearly identify the sample and themselves as well as the exact location and masonry unit information on all sample tags.

-Place each sample in a zip-lock bag along with a **COMPLETED** Sample Collection Tag that includes information all information requested. (This information is found on the plastic zip lock bag, which needs to be filled out by the person extracting the sample).

-Wrap your stone samples in shock-absorbing material with completed tags should be and pack in a shipping box.

-Place **COMPLETED** Mortar Matching Request Form in box, along with a few photographs illustrating mortar in situ with a brief description of proposed repairs.

-Mail to: The U.S. Heritage Group, 3516 North Kostner Ave., Chicago, IL 60641.

WE CANNOT PROCESS YOUR REQUEST UNTIL WE HAVE COMPLETED SAMPLE COLLECTION TAGS WITH ALL SAMPLES AND A COMPLETED MORTAR MATCHING SERVICE REQUEST FORM.

Turnaround, Status and Questions

Your color matched stone repair mortar will be shipped with a finished and cured sample channel to you within 2 weeks. Please contact USHG to discuss expedited service. Original stone samples can be returned with the stone repair mortar sample but this will cause a delay if further adjustment or additional matches are needed. Additional return shipping charges will apply for stone samples weighing more than 1 pound or stone samples shipped separately. Any questions may be directed to USHG Laboratory Manager Tom Glab at 773-286-2100 x 307 or via email at glab@usheritage.com.